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# **Portal Navigation**

Navigate to the Portal address to log on to your account or log on as the Administrator account to provide customer assistance. Enter your username and Password and click Login.



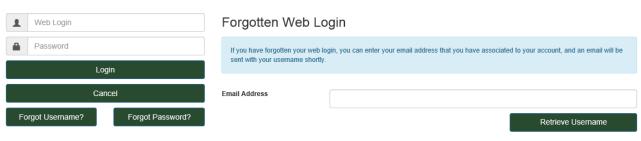




# Forgot Username?

Retrieve your Username by clicking the Forgot Username button.





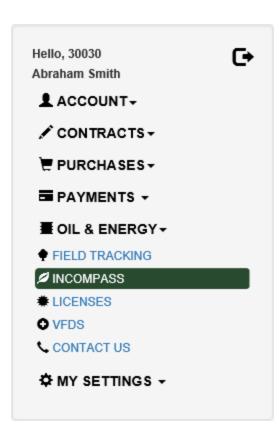
Supply the email address associated with your account in the Email Address field and click the Retrieve Username button. An email with your username will be sent.

## **Forgot Password?**

If you've forgotten the password to log on to the Portal, click the Forgot Password button.



Enter your Username or Email Address and click the Retrieve Password button



Use the menus to access different sections of your account.

#### Account

- Home- Review the name and address on the account, view user activity and make a payment or set up Auto Pay.
- Update- Update the Address or Phone number on your account.

#### Contracts

- Bookings- Review all Open or Closed Bookings
- Prepaids- Details of all Open or Expired Prepaids are available.

#### **Purchases**

- Credit Activity- Review Outstanding Credit Purchases.
- Fuel Purchase Summary-
- Open Orders
- Place an Order
- Purchase Activity- View all Orders for a specified Type or time period.
- Purchases- Generate a Purchase Summary for a specific Order type or time period.
- Statements- PDF versions of AR and Prepaid Statements.
- Transactions- View Taxable and Non-Taxable transactions by Item Category.
- Upcoming Deliveries- Review all upcoming deliveries for Oil & Energy and Batches.

#### **Payments**

History- Review the Payment History on your account.

Oil & Energy

The Oil & Energy menu may be one of the optional features available. Learn more <u>here</u>.

**Grain Banking**- Reserved for future use.

**Field Tracking**- Select Field Tracking to view your Field listing, Cycles, Activities and Documents using this menu option.

**Precision Agronomy Account**- Users can access their Precision Agronomy account using this menu. The title of this section will match the name of your solution.

**Licenses**- View all Restricted Chemical and Technical Licenses associated with your account.

**VFDS**- View all Veterinary Feed Directives.

Contact Us

View up to date contact information for

your Co-op.

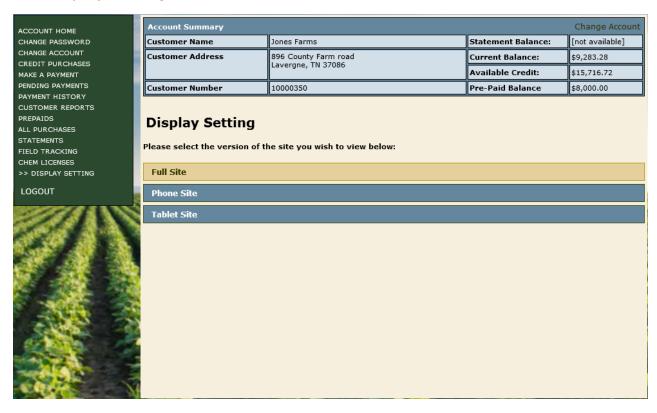
My Settings

Select Account- Choose one of the accounts are associated with the Web Login within this section.

Log out using .

# **Display Setting**

Use Display Setting to choose the version of the site based on the device used.



#### Select

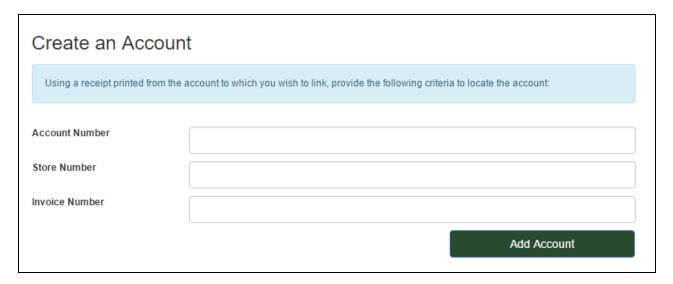
- Full Site- for use with PCs
- Phone Site- for use with mobile phones
- Tablet Site- for use with Tablets.

## **Create an Account**

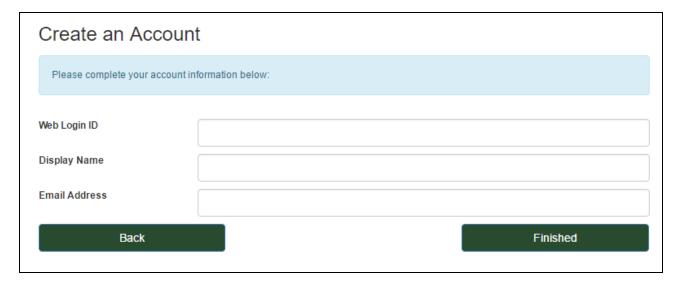
Create an account for the Portal using a recent Invoice. Navigate to the Portal and from the login page, select Create Account. The information required to create an account may vary and are shown for information purposes only.

# Create Account

Supply the Account Number, Store Number and Invoice Number from the sales invoice and click Add Account.



Use the Web Login ID to be used when logging into the Portal.



A Display Name can match or be different from the Web Login ID.

Enter the Email Address that will be used for the Portal account and will receive a confirmation email with the temporary password for the Web Login account.

Click Finished when all information has been entered to finalize creating the account.

# **Contracts**

Use the Contracts menu to locate Bookings and Prepaids.

#### **Bookings**

Located under the Contracts menu, view all Open or Closed Bookings associated with your Account.

## Open Bookings



## The information displayed includes

- · Booking ID- the System assigned ID
- Effective Date- Date the Booking was created in Merchant Ag PM
- Item ID- Item ID
- Item Description Description of the Item
- Expiration Date- Date the Booking expires.
- Quantity- the quantity of the item reserved for the Booking. Bookings set as Quote - No Quantity Limit will show Quote as the quantity.
- Price- Displays any negotiated Price for the Item or if the Current L1 price will be used.
- Quantity Sold- Quantity from completed orders that reference the Booking.
- Quantity Remaining- Available Quantity on the Booking

# **Prepaids**

Located under the Contracts menu, view All or Outstanding Prepaids associated with your account.

# Prepaids

All • Outstanding

Click a row to view details.

Prepaid ID	Entered	Expires	Amount	Outstanding
Tropaid ID	Entered	Expires	Amount	Cutstanding
10000554	01/10/14	01/30/14	\$100,000.00	\$99,993.50
10000555	01/10/14	01/30/14	\$1,000,000.00	\$892,225.23
10000562	01/13/14	02/02/14	\$10,000.00	\$4,126.10
10000849	06/03/14	06/23/14	\$50.00	\$15.00
10001050	06/19/14	09/27/14	\$100.00	\$100.00
10001077	07/02/14	10/10/14	\$10,000.00	\$10,000.00
10001105	07/25/14	11/02/14	\$10,000.00	\$10,000.00
10001106	07/25/14	11/02/14	\$10,000.00	\$10,000.00
10001107	07/25/14	11/02/14	\$900.00	\$900.00
10001171	09/03/14	12/12/14	\$1,500.00	\$1,500.00

# The information displayed includes

- Prepaid ID- The system assigned ID
- Entered- Date the Prepaid was created in Merchant Ag PM.
- Expires- Any Expiration date set on the Prepaid.
- Amount- Beginning balance of the Prepaid.
- Outstanding- Current balance available for application to transactions.

# **Purchases Menu**

#### PURCHASES .

CREDIT ACTIVITY

FUEL PURCHASE SUMMARY

PURCHASE ACTIVITY

PURCHASE SUMMARY

OPEN ORDERS

PURCHASES

STATEMENTS

TRANSACTIONS

UPCOMING DELIVERIES

Use the Purchase menu to view

- Credit Activity
- Fuel Purchase Summary
- Purchase Activity
- Purchase Summary
- Open Orders
- Purchases
- Statements
- Transactions
- Upcoming Deliveries

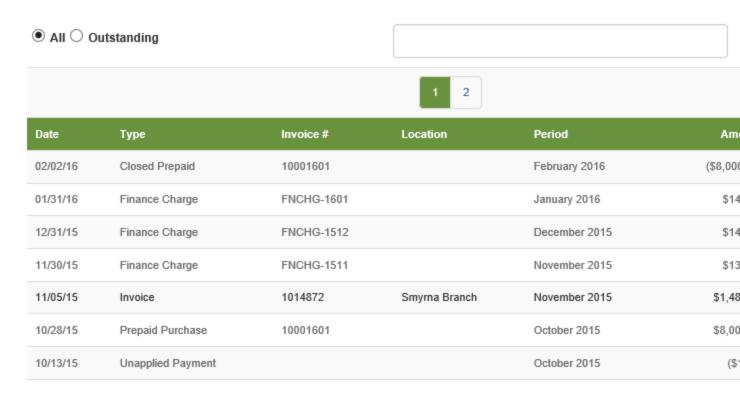
# **Credit Activity**

## **Outstanding or All Credit Purchases**

View Accounts Receivable transactions for your account by selecting All Transactions or view only those included in your Current Balance by clicking Outstanding.

# All Credit Purchases

Click a row to view invoice details.



#### Search for an Invoice

Enter a specific invoice number in the Search field and click Search.

#### **Review Invoice Details**

Click on an invoice listed to review the transaction details. The Invoice View includes

- · Invoice Number
- Period
- Date

Print a copy of the invoice by selecting the Printer icon.

# 100158	October 2013	10/22/13			<b>#</b> 0
		1 of 1			
Item #	Description	QTY	Units	Unit Price	Extende
98024	60% Potash - Bulk	13.3335	TON	\$180.00	\$2,400.0
98031	18-46-00 - Bulk	17.3915	TON	\$300.00	\$5,217.4
98022	46% Urea - Bulk	10.5860	TON	\$300.00	\$3,175.8
STEVESP	Spread by contractor	1.0000	ACRE		\$125.0
BUGGY	Coop Pull Spreader Rent	41.3110	EACH	\$10.00	\$413.1
				Product Total	\$11,331.
No signa	ture available			Sales Tax	\$254.
	1			Invoice Total	\$11,585.
				Payment Method	
				Account Receivable	\$11,585

## The Invoice Line Detail includes

- Item Number
- Item Description
- Quantity Purchased
- Stocking Units of Measure Sales Tax
- Unit Price
- Extended Price
- Product Total

#### The Invoice Total includes

- Product Total- the total of all Items on the Invoice.
- Sales tax and fees assessed.

The amount of the transaction settled to Accounts Receivable is displayed in Payment Method.

# **Fuel Purchase Summary**

View all Fuel Purchases by creating a date range to retrieve all transactions for the date range.

## Fuel Purchase Summary



#### Transactions for the account are

- Grouped by Location
- · Grouped by Card

Transaction details also appear below the Grouped By section.

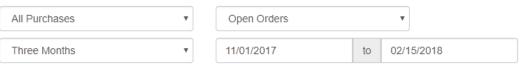
Use the Print icon to generate the Fuel Purchase Summary report.

# **Open Orders**

Review all Open Orders for an account.

#### **Purchases**

Transaction List - All Purchases (11/01/17 - 02/15/18)





Click a row in the order list to view invoice details.

Order#	Date	Quote Expires	Location	Туре	Amount
220271	11/16/17		Nashville	Fertilizer	\$5,324.94
220280	11/17/17		Nashville	Fertilizer	\$12,636.00
220305	12/01/17		Nashville	Fertilizer	\$17,097.66
1711935	12/20/17		Nashville	Feed Order	\$832.03
1711936	12/20/17		Nashville	Feed Order	\$599.92
1711937	12/20/17		Nashville	Feed Order	\$29.00
220333	01/09/18		Nashville	Fertilizer	\$14,507.81
220356	01/23/18		Nashville	Fertilizer	\$2,049.53
1712025	01/28/18		Nashville	Oil & Energy	\$386.75
1712079	02/13/18		Nashville	Feed Order	\$2,900.93

Use the All Purchases to select to view Open Orders for

Orders Direct Orders
Feed Order Oil & Energy
Fertilizer All Purchases

Pump Island Fuel

Select to view Open or Closed Orders.

Define the time period for Open Orders using the drop down menu.

- One Month
- Three Months
- Six Months
- One Year

- Current Year
- Previous Year
- Custom

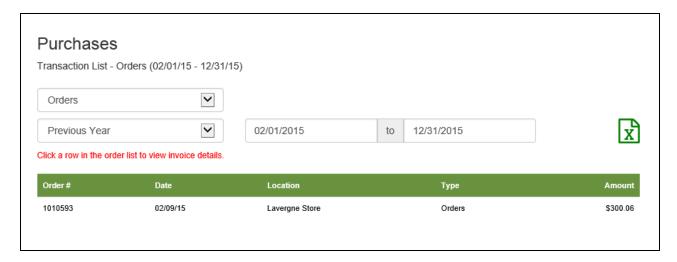
The date fields confirm the dates based on the time period selected or will be used to create the Custom date range.

Expand any Order listed for additional details which can be printed.

Export the full list using the Excel export option.

#### **Purchases**

Review all settled Orders for an account.



Use the drop down to focus on a an Order type

- Orders
- Feed Orders
- Fertilizer

- Fuel
- Direct Orders
- All Purchases

View the Order type selected for

- One Month
- Three Months
- Six Months
- One Year
- Custom- enter a date range using the available drop down calendar or enter dates using the mm/dd/yy format.

The Order grid will display

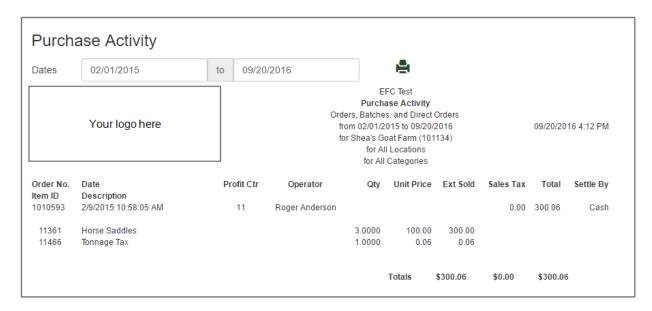
- Order Number
- · Date the transaction was settled
- Location of the Sale
- · Total amount of the Sale.

Export any Order details in .csv file format by clicking the Export icon.



## **Purchase Activity**

Select a date range to view all Purchase Activity on an account that includes items sold, sales tax assessed and how the transaction was settled.



View the following Purchase Activity for the Date range selected.

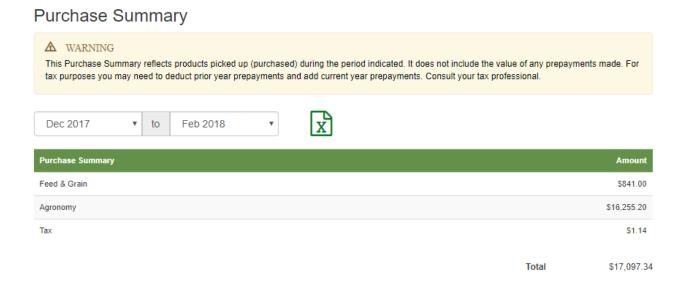
- Order Number
- Date and Time of Order
- Location
- Operator
- Item ID
- Item Description

- Quantity
- Unit Price
- Extended Sold
- Sales Tax
- Total
- Settle By

Print the list by clicking the printer icon.

## **Purchase Summary**

Purchase Summary reports are available for All Purchase Summary categories for a range of dates.

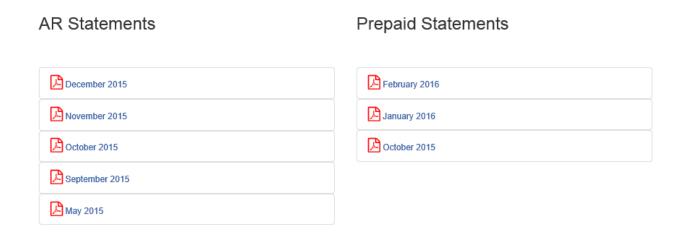


Use the date range drop down menus to select a beginning and ending Period for the Summary.

Select the icon to export the on-screen results to a spreadsheet.

#### **Statements**

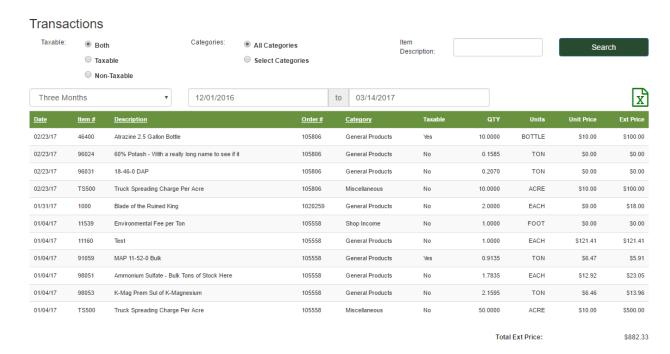
Navigate to the Statements menu for a list of monthly AR Statements and any available Prepaid Statement.



All Statements are available in PDF file format and can be printed by double clicking the Statement name and using the Print options available in your browser.

#### **Transactions**

View a full Transaction List for your account using All Purchases.



#### Select if the transactions are

- Both
- Taxable
- Non-Taxable

## Focus on specific Items by selecting

- All Categories
- Select Categories- If chosen, use the Choose Categories button to select the Item Categories to be included.

Search for a specific Item by entering the Item ID in the search field and select Search.

#### The Transaction list includes

- Item #
- Description

- Order #
- Order Date
- Category
- Taxable
- Quantity
- Stocking Units of Measure
- Unit Price
- Extended Price for the Transaction.

Click to save a copy of All Purchases in .xls file format.

# **Payment History**

Review the full payment history for your account then focus on specific Payments by selecting By Period or By Check.

#### Payment History



## **By Period**

Select a Financial Period to view payments for a specific period. Return to the main Payments screen by selecting All Payments.

## By Check

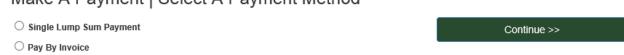
View Payments made by check or search for a specific check by entering the number in the search field and selecting the Search button.

# **Make A Payment**

If available, click Make a Payment to choose one of the available web payment methods. The Payment Methods available include

- Single Lump Sum Payment Payment amount will be applied to the oldest invoices first.
- Pay by Invoice Tagging- Choose which invoices will be paid.

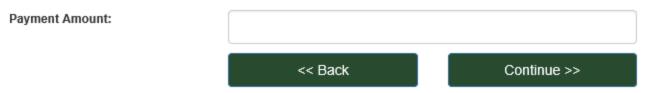
# Make A Payment | Select A Payment Method



#### Click **Continue**.

## **Single Lump Sum Payment**

# Make A Payment | Specify the amount you want to pay.



Enter the Payment Amount and click Continue to finalize the payment.

## Pay by Invoice Tagging

#### Make A Payment | Pay by Invoice Payment Total: Select All Invoices << Back Select Location Туре Amt Due 01/31/16 FNCHG-1601 Finance Charge \$146.15 \$146.15 12/31/15 FNCHG-1512 \$143.95 Finance Charge 11/30/15 FNCHG-1511 Finance Charge \$132.77 \$132.77 09/30/15 FNCHG-1509 Finance Charge \$20.02 \$20.02 08/18/04 1000227 Smyrna Branch \$2,500.00 \$1,263.26

All outstanding Invoices are listed, click the checkbox to the left of a specific invoice to tag for payment then click Continue.

# **Schedule the Payment**

Select the Payment date from the drop down calendar and select Continue.

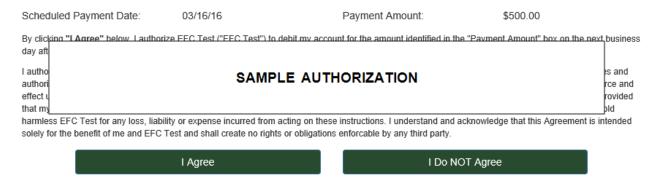
# Make A Payment | Specify the date for the payment.

Payment Total:	\$500.00						
Select a Payment Date:							
	<		M	arch 2016			>
	Su	Мо	Tu	We	Th	Fr	Sa
	28	29	1	2	3	4	5
	6	7	8	9	10	11	12
	13	14	15	16	17	18	19
	20	21	22	23	24	25	26
	27	28	29	30	31	1	2
	3	4	5	6	7	8	9
		<< Bac	k		Con	tinue >>	

## **Authorize the Payment**

Review the terms authorizing the scheduling of your payment and select I Agree to finalize the payment.

#### Make A Payment | Authorize the scheduling of your payment.



# **Pending Payments**

If making account payments through the Portal, select Pending Payments to review the payments entered but not yet processed.

# Pending Payments

Pending Lump Sum Payments

No pending lump sum payments at this time.

Pending Tagged Invoices

No pending tagged invoice payments at this time.

# **Field Tracking**

Review the Fields associated with your account which includes the Field Cycles, Activities and Documents.

#### All Fields for Customer 1013963

Field ID	Field Name	Acres	Location
SOY100	Soybean Field 1	100.00	
SOY101	Soybean Field 2	100.00	
CORN100	Corn Field 1	50.00	

#### Cycles for All Fields

Field ID	Cycle	Planted	Harvested	Сгор Туре	Yield
SOY101	Spring16	02/04/16	08/19/16	Soybeans	

#### Activities for All Fields and Cycles

Field	Cycle	Date	Batch	App. Fert./Rate	App. Chem(s)/Rate	Applicator
SOY101	Spring16	03/08		MAP Rate: 0.2		
SOY101	Spring16	03/16 Clear, 70 degrees		MAP Rate: 0.3	Root Grow Rate: 0.1	

#### Documents for All Fields

#### **All Fields**

View a list of all fields associated with your account. When multiple fields are listed, select the checkbox to the left of the Field ID to view the Cycles, Activities and Documents for that specific field.

# **Cycles for All Fields**

View all Cycles or focus on a specific Cycle by selecting the checkbox to the left of the Field ID field to view the selected Cycle only.

# **Activities for All Fields and Cycles**

Review All Activities for Fields and Cycles

- Field- Displays the Field ID
- Cycle- The Cycle assigned to the field
- Date- Date of the transaction
- Batch- Batch number
- App.Fert/Rate- Applied Fertlizer and application rate.
- App. Chems(s)/Rate- Applied Chemicals and application Rate.
- Applicator- Displays the name of the Applicator for the action.

#### **Documents for All Fields**

Any documents attached to the account for any field will be listed and viewable.

#### Licenses

Use the Licenses menu to review all Technical and Restricted Chemical Licenses associated with your account.

#### Licenses

#### Tax

License	Lic.#	Issued	Expires
TN Farmer	369852147		12/31/20
Chemical			
No Chemical licenses were found.			

#### Tech

License	Lic.#	Issued	Expires
MONSANTO	54887980	07/25/16	

Each Chemical License will start with the State abbreviation and include the Expiration date. Any license that has expired will be highlighted in red.

Technical Licenses will list the License number and the Issued date.

# **VFDs**

View all Veterinary Feed Directives associated with the Account. Use the drop down menu to display All, Current or Expired VFDs.

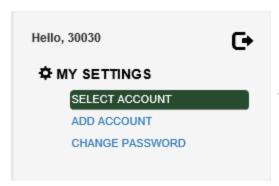


## The view only information includes

- Item- Item description
- Vet Name- The Name of the veterinarian who issued the VFD.
- Quantity- Allowed purchase quantity for the VFD
- Unit Type- Displays the Stocking Unit of Measure for the item.
- Expiration Date- Date the VFD expires.

# **My Settings**

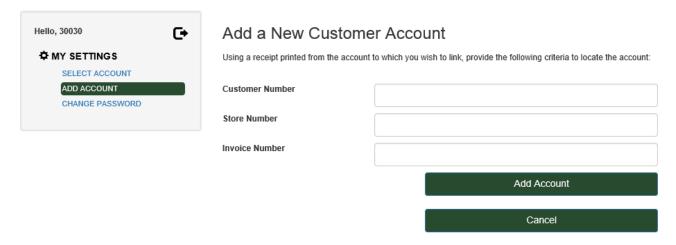
Switch to any account associated with your Login using Select Account.



Use the Select Account option to select any Merchant Ag PM account associated with your username.

#### **Add Account**

Use Add Account to associate an account in Merchant Ag PM with your username.



# **Change Password**

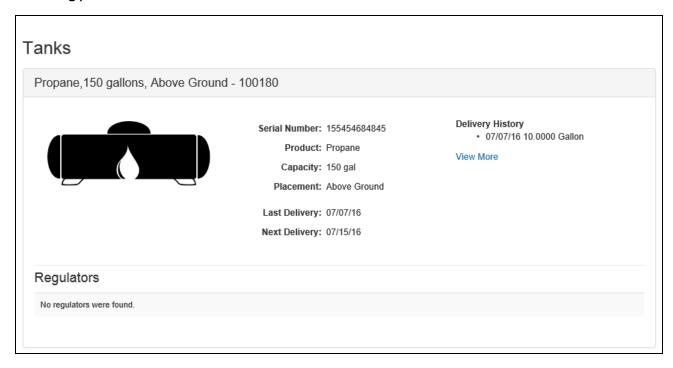
Create a new password that meets the criteria indicated.

Change Password				
Passwords must adhere to all the following criteria:  • At least 6 characters  • At least (1) upper case charater  • At least (1) lower case character  • At least (1) special character (@#*\$-+?=!%)				
New Password  Confirm New Password				
	Cancel	Change Password		

# Oil & Energy

#### **Tank Information**

Navigate to Oil & Energy > Tank Information to view the list and details of Oil & Energy Tanks associated with a Customer account.



The basic information provided includes

- Serial Number
- Fill Product
- Capacity

- Last Delivery
- Next Delivery
- Past Deliveries

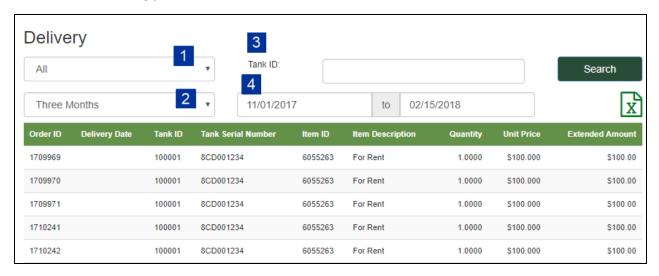
Select View More to access additional Tank Activity and select the Type of Activity then specify the Dates and click Search.



Export the search results to an spreadsheet using .

#### **Delivery**

Review upcoming and past Oil & Energy deliveries by selecting Activity found in the Oil & Energy menu.



**Figure 1** highlights the Type of delivery field. Select the drop down menu to focus on All, Past or Upcoming deliveries.

In the Tank ID field, **figure 3**, enter the Tank ID to focus on the deliveries to that Tank only.

Select dates to view Tank Activity by selecting a period, **figure 2**, or enter custom dates in the section, see **figure 4**.

Export the information displayed to MS Excel by selecting the Excel icon.

#### **Lease Agreements**

Lease Agreements for Oil & Energy Customers are now visible on the Portal by expanding the Oil & Energy menu and selecting Lease Agreements.



#### **Sales Contracts**

Any Sales Contract associated with an Oil & Energy Customer can be reviewed by selecting Sales Contract from the Oil & Energy menu.



#### The information provided includes

- Contract ID
- Start and End Date of the Contract
- The Item on the Contract
- The Price indicated for the Item
- Total Quantity
- Used Quantity, the Quantity from completed Orders
- Available Quantity, the remaining quantity on the contract.

#### **Budget Billing**

View details on the Budget Billing for the current year.

# **Budget Billing**

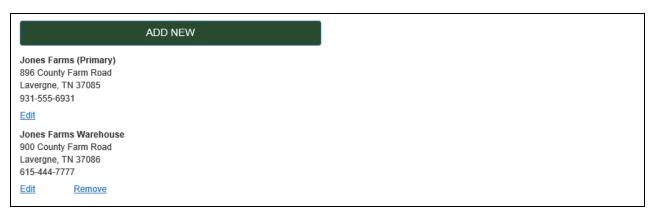
Credit Limit	\$13,000.00	Current Balance	(\$372.70)
Current Monthly Payment	\$250.00	Available	\$13,372.70

# **Optional Features**

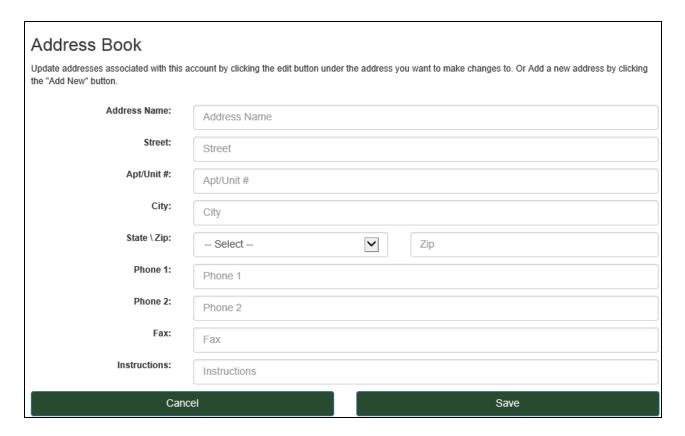
These optional features may be available for your account.

## **Address Book**

Edit, Remove or Add account addresses using the Address Book feature, if available. All addresses currently associated with your account will be listed. This is an optional feature.



Click Add New to add an address to the Address Book.



#### Enter a new address and include

- Address Name
- Street
- Apt/Unit #
- City
- State/Zip

- Phone 1
- Phone 2
- Fax
- Instructions- Enter up to 30 alpha-numeric Instructions for the address.

Click Save to add the address to the Address Book entries.

#### **Buyers**

Add, edit or remove a Buyer from your account, if available. This is an optional feature.

# Account Buyers

Update a buyers detail information by clicking the "edit" button next to the name. To delete the buyer, click the "remove" button. To account click the "Add New" button.

ADD NEW		
Donald McDonald     Notes:	Authorized for all Purchases.	
Edit	Remove	

Edit an existing Buyer by clicking the Edit below the name.

Remove a Buyer by selecting Remove.

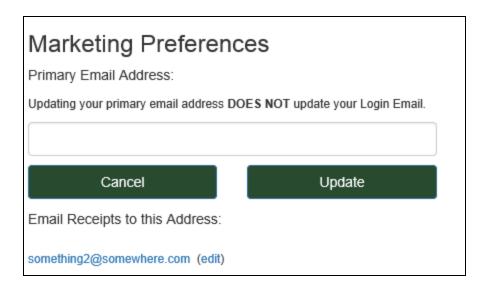
Click Add New to add a new Buyer to the Account.

Enter the Buyer name and up to 70 alpha-numeric characters in the Notes field.

#### **Email Preferences**

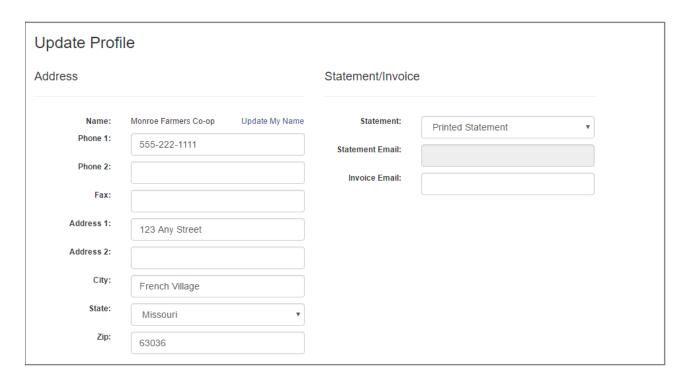
Update the Primary Email or the Receipts Email address for your account by selecting Edit for either address. Set your preference for marketing emails by selecting Yes or No.

# Marketing Preferences Primary Email Address: something@somewhere.com (edit) Would you like to receive special offers and promotions from Southern States? Email Receipts to this Address: something2@somewhere.com (edit)



# **Update Account**

If available, submit an update to the address or phone number associated with your account. Enter the appropriate information then click Reset to send the request for review.



Use the Statement/Invoice section to select how to receive your monthly statements

- Printed Statement
- Electronic Statement
- Email Statement
- No Statement

If Email Statement is selected, use the Statement Email field and enter the email address(es), using a comma or semi-colon to separate multiple addresses, that will receive the statement.

Use the Invoice Email field to enter the email address(es) that will receive all sales invoice for purchases.